

Example where FQP assistant should be used in combination with GEM

Reissue after departure in new PNR (original PNR is past date and cannot be used) – manual mask – option 5

Original ticket:

TKT: 071 9428 195655 NAME: SIMPSON/DANIELLEAMMA
PH: 183 3428
ISSUED: 16MAR13 FOP:CASH
PSEUDO: 76M8 PLATING CARRIER: ET ISO: MW IATA: 61200123
USE CR FLT CLS DATE BRDOFF TIME ST F/B FARE CPN
USED ET 0701 M 10JUL LHRADD 2015 OK MHES1YGB 1
USED ET 877 M 11JUL ADDBLZ 0920 OK MHES1YGB 2
OPEN ET 877 M 01AUG BLZADD 1500 OK MHES1YGB 3
NVB13JUL
OPEN ET 700 M 02AUG ADDLHR 0110 OK MHES1YGB 4
NVB13JUL
FARE GBP 873.00 TAX 11812 LD TAX 1969 YZ TAX 201411 XT
TOTAL MWK 759981
EQUIV MWK 544790
NON-ENDO/PENALTIES APPLY
LON ET X/ADD ET BLZ 702.00 ET X/ADD ET LON 702.00 N
UC1404.00END ROE0.621791 XT 51796GB24806UB124809YR
RLOC 1G XKV7BC ET BFHTRO

New PNR without original ticket:

P8926M/JK BLZOU 76M8JK AG 61200123 18JAN
1.1SIMPSON/DANIELLEAMMA
1. ET 877 M 02FEB BLZADD HK1 1500 2020 O* E SU 2
2. ET 710 M 03FEB ADDLHR HK1 0935 1435 O* E MO 2

Fare display:

LON-BLZ WED-10JUL13 ET
>FDLONBLZ10JUL.T16MAR13/ET
MPM 6351 EH
ADDITIONAL TAXES/FEEES MAY APPLY
PUBLIC FARES HISTORY
USD CURRENCY FARES EXIST
CX FARE FARE C AP MIN/ SEASONS..... MR GI DT
GBP BASIS MAX
1 ET 873.00R MHES1YGB M 3/12M 05JUL -11AUG R EH

Fare Rule - Category 16 - after departure

>FN*1/16
001 LONBLZ 10JUL13 ET GBP 873.00 MHES1YGB STAY-03/12MBK-M
16. PENALTIES
FROM/TO UNITED KINGDOM FOR SPECIAL EXCURSION FARES WITH FOOTNOTE
8N

NOTE -
CHANGES AFTER DEPARTURE
FIRST CHANGE IS PERMITTED AT 25.00GBP AND
SUBSEQUENT CHANGES PERMITTED AT 50.00GBP PER
CHANGE. WHEN MORE THAN ONE FARE COMPONENT CHANGES
THE HIGHEST PENALTY OF ANY OF THE FARE
COMPONENTS WILL APPLY.

>FZSGBP25.00MWK
EQU MWK18441

<= collected as XP tax in this example

Global Exchange Manager EN RU

Step 1. Select tickets for reissue

TICKET NUMBER	ISSUE DATE	PASSENGER	SEGMENTS	AMOUNT
<input checked="" type="radio"/> 0719428195655	(Custom ticket number)			

It is not possible to use "FQ calculation" option because there is **no history related to flown segments** in this PNR (new PNR created) and therefore FQ.T16MAR13 cannot be used.

Step 2. Fare calculation

SELECT FARE QUOTE

New fare quote

Passengers

1. SIMPSON/DANIELLEAMMA

Segments (select all segments)

SEGMENT

1. HKT BLZ → ADD / 02FEB / ET 877 / M

2. HKT ADD → LHR / 03FEB / ET 710 / M

Calculation type

Before departure (FQ) If no change to the first flight coupon is done, the option "After departure" with original ticketing date should be used – check Fare Rules.

After departure (FQ,T)

FQ with options FQ/P1/

FQ,H

That is why the whole itinerary including flown segments and ticketing date in the past must be recalculated using FQP function. This is the only possibility.

FQP Assistant

FQP command
FQPLHR10JUL13.MX-ADD11JUL13.MBLZ02FEB.MX-ADD03FEB.MLHR+ET.T16MAR13

Itinerary details

No	Origin	Destination	Carrier	Class	Date	Stopover	Break	Fare Basis
1	LHR	ADD	ET	M	10JUL13	X		
2	ADD	BLZ	ET	M	11JUL13			
3	BLZ	ADD	ET	M	02FEB	X		
4	ADD	LHR	ET	M	03FEB			

Fare options

Point of Sale/TKT	PTC - Discount Code	Validating Carrier	Ticketing Date	Account Code	Private Fares Only	Published Fares Only
			16MAR13		<input type="checkbox"/>	<input type="checkbox"/>

Get FQP
Send FQP
About FQP ?
Copy All
Clear
Exit

```

? #2
>FQPLHR10JUL13.MX-ADD11JUL13.MBLZ02FEB.MX-ADD03FEB.MLHR+ET.T16MAR13
R13

*          FARE (MWK) *   PSGR DESC      *   TAX INFO
01 MHOWGB1          977773          ADT          INCL TAX
02 MHES1YGB++       829874          ADT          INCL TAX
03 MHES1YGB         759981          ADT          INCL TAX
*   SUM IDENTIFIED AS UB IS A PASSENGER SERVICE CHARGE
*   E   NON-ENDO/PENALTIES APPLY
*   FLIGHT RESTRICTIONS APPLY
*   RATE USED IN EQU TOTAL IS BSR 1GBP - 624.0435MWK
*   LAST DATE TO PURCHASE TICKET: 10JUL13
*   E-TKT REQUIRED
*   TICKETING AGENCY 76M8
*   DEFAULT PLATING CARRIER ET
>

```

Close

Here is the Fare calculation for the entire journey returned by the system using FQP:

```

* 03 MHES1YGB
>FQPLHR10JUL13.MX-ADD11JUL13.MBLZ02FEB.MX-ADD03FEB.MLHR+ET.T16MA
R13
*          FARE   (MWK)   *   PSGR DESC       *   TAX INFO
03 MHES1YGB      759981           ADT                INCL TAX

LON ET X/ADD ET BLZ 702.00MHES1YGB ET X/ADD ET LON 702.00MHES1YG
B NUC1404.00END ROE0.621791
FARE   GBP      873.00 EQU   MWK      544790
TAX    MWK      11812LD           1969YZ      51796GB      24806UB
                124809YR
TOTAL MWK      759981

LHR
XADD MHES1YGB ADT                M      2PC
BLZ MHES1YGB ADT                M      2PC
XADD MHES1YGB ADT NVB13JUL      M      2PC
LHR MHES1YGB ADT NVB13JUL      M      2PC
HISTORICAL QUOTE - PAST TRAVEL DATE
* LAST DATE TO PURCHASE TICKET: 10JUL13
SUM IDENTIFIED AS UB IS A PASSENGER SERVICE CHARGE
E NON-ENDO/PENALTIES APPLY
FLIGHT RESTRICTIONS APPLY
RATE USED IN EQU TOTAL IS BSR 1GBP - 624.0435MWK
03 NVB13JUL
04 NVB13JUL
E-TKT REQUIRED
TICKETING AGENCY 76M8
DEFAULT PLATING CARRIER ET
>

```

Everything is the same as on the original ticket (both Fare and taxes), there is no additional collection. Manual mask - option 5 - must be used in such a case and all data have to be entered manually by the agent.

Step 2 - manual mask:

Step 2. Fare calculation

SELECT FARE QUOTE

New fare quote

FQ calculation Involuntary rebooking Involuntary rerouting HFF quote Manual

Passengers

1. SIMPSON/DANIELLEAMMA

Segments (select all segments)

SEGMENT	FAREBASIS/TD	NVB	NVA	BG	X
<input checked="" type="checkbox"/> 1. <input type="text" value="HK1"/> BLZ → ADD / 02FEB / ET 877 / M	<input type="text" value="MHES1YGB"/>	<input type="text" value="13JUL13"/>	<input type="text" value="10JUL14"/>	<input type="text" value="2PC"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> 2. <input type="text" value="HK1"/> ADD → LHR / 03FEB / ET 710 / M	<input type="text" value="MHES1YGB"/>	<input type="text" value="13JUL13"/>	<input type="text" value="10JUL14"/>	<input type="text" value="2PC"/>	<input type="checkbox"/>

Taxes (remove all taxes)

VALUE / TYPE	VALUE / TYPE	VALUE / TYPE	VALUE / TYPE
1. <input type="text" value="11812"/> / <input type="text" value="LD"/>	2. <input type="text" value="1909"/> / <input type="text" value="YZ"/>	3. <input type="text" value="51796"/> / <input type="text" value="GB"/>	4. <input type="text" value="24806"/> / <input type="text" value="UB"/>
5. <input type="text" value="124809"/> / <input type="text" value="YR"/>	6. <input type="text"/> / <input type="text"/>	7. <input type="text"/> / <input type="text"/>	8. <input type="text"/> / <input type="text"/>

[More taxes](#)

Calculation details

FARE	EQUIV	TOTAL	ROE
<input type="text" value="GBP"/> <input type="text" value="873.00"/>	<input type="text" value="MWK"/> <input type="text" value="544790"/>	<input type="text"/> <input type="text"/>	<input type="text" value="0.621791"/>

Additional information

Endorsement:

Fare construction:

TAX TYPE	TICKET VALUE	FARE VALUE	ADDITIONAL COLLECTION
LD	11812	11812	0
YZ	1969	1969	0
GB	51796	51796	0
UB	24806	24806	0
YR	124809	124809	0
FARE	873.00	873.00	—
EQUIV	544790	544790	0
Total:			0

Automatic calculation may be inaccurate. We recommend you to [check](#) it manually.

Ticket

```

OPEN ET 877 M 01AUG BLZADD 1500 OK MHES1YGB 3
      NVB13JUL
OPEN ET 700 M 02AUG ADDLHR 0110 OK MHES1YGB 4
      NVB13JUL

FARE GBP 873.00 TAX 11812 LD TAX 1969 YZ TAX 201411 XT
TOTAL MWK 759981
EQUIV MWK 544790
NON-ENDO/PENALTIES APPLY

LON ET X/ADD ET BLZ 702.00 ET X/ADD ET LON 702.00 N
UC1404.00END ROEO.621791 XT 51796GB24806UB124809YR
RLOC 1G XKV7BC ET BFHRO

```

Fare

```

FB1 - S1-2 22JAN14 5N/A
P1 SIMPSON/DANIELLEAMMA ADT B MWK 759982
LON ET X/ADD ET BLZ 702.00 ET X/ADD ET LON 702.00 NUC1404.00E
D ROEO.621791
FARE GBP873.00 EQU MWK544790 TAX 11812LD TAX 1969YZ
TAX 51796GB TAX 24806UB TAX 124809YR TOT MWK759982
***ADDITIONAL FEES MAY APPLY*SEE>FO1
S1 FB-MHES1YGB B-2PC NB-13JUL NA-10JUL
S2 FB-MHES1YGB B-2PC NB-13JUL NA-10JUL
NON-ENDO-PENALTY APPLIES-FLIGHT RESTRICTIONS APPLY
T P01/S1-2/ET/CET

```

Step 3:

Penalty collected as a tax with the code XP in this example:

Step 3. Commission and penalties

PENALTY

Absent

EMD

MCO

Tax

	TAX TYPE	VALUE
1.	XP	18441
2.		

Q-Surcharge

ENDORSEMENT

NON-ENDO-PENALTY APPLIES-FLIGHT RESTRICTIONS APPLY

COMMISSION **TOUR CODE** **IT/BT**

Percents None IT BT

Step 4:

Step 4. Exchange mask

TICKET NUMBER* **THRU** **COUPON NUMBERS***

07194281956551 Yes No 02

COUPONS FOR TICKETS*

TICKET 1	TICKET 2	TICKET 3	TICKET 4
34			

PD TAXES

11812	LD	1969	YZ	51796	GB	24806	UB
124809	YR						

TTL VALUE* **ORIGINAL FOP***

MWK544790 S

Fields marked with asterisk (*) are required.

Step 4. Exchange mask

TOTAL ADD COLLECT FORM OF PAYMENT*

18441 MWK

Cash Invoice Credit card / Other:

(For example: V11234567890*D1219)

Fields marked with asterisk (*) are required.

Step 5 is skipped - there is nothing to be copied.

Step 6:

Step 6. Ticket print

Exchange process completed. You can print your tickets now or store the fare only and start over the script to process other passengers.

Print selected tickets:

TICKET NUMBER	PASSENGER	ADDITIONAL COLLECTION	FEE TYPE	TERMINAL SCREENS
<input type="checkbox"/> 0719428195655	SIMPSON/DANIELLEAMMA	18441 MWK	TAX	Check

Exchange screen

```
>*EX **TICKET FOR** SIMPSON/DANIELLEAMMA PSGR 01/01
NEW FARE: GBP 873.00 EQUIV: MWK 544790
TX1: 18441 XP TX2: TX3: TX4:
*EXCH TICKET*: TICKET NUMBER THRU TICKET NUMBER NO. CPNS
                07194281956551 . . . . . 02
COUPONS FOR TKT1: .34 TKT2: . . . . TKT3: . . . . TKT4: . . . .
PD TAXES 1: 11812 LD 2: 1969 YZ 3: 51796 GB 4: 24806
```

Fare

```
FB1 - S1-2 22JAN14 5N/AG
P1 SIMPSON/DANIELLEAMMA ADT B MWK 563231
LON ET X/ADD ET BLZ 702.00 ET X/ADD ET LON 702.00 NUC1404.00EN
D ROE0.621791
FARE GBP873.00 EQU MWK544790 TAX 18441XP TOT MWK563231
***ADDITIONAL FEES MAY APPLY*SEE>FO1
S1 FB-MHES1YGB B-2PC NB-13JUL NA-10JUL
S2 FB-MHES1YGB B-2PC NB-13JUL NA-10JUL
```

Store the fares and start over

I confirm the additional collection amounts in the table above

Next →

Cancel

Filed Fare mask stored:

```
FB1 - S1-2 22JAN14 5N/AG
P1 SIMPSON/DANIELLEAMMA ADT B MWK 563231
LON ET X/ADD ET BLZ 702.00 ET X/ADD ET LON 702.00 NUC1404.00EN
D ROE0.621791
FARE GBP873.00 EQU MWK544790 TAX 18441XP TOT MWK563231
***ADDITIONAL FEES MAY APPLY*SEE>FO1
S1 FB-MHES1YGB B-2PC NB-13JUL NA-10JUL
S2 FB-MHES1YGB B-2PC NB-13JUL NA-10JUL
NON-ENDO-PENALTY APPLIES-FLIGHT RESTRICTIONS APPLY
T P01/S1-2/ZO/ET/FEX0719428195655/CET
```


Exchange mask stored:

>*EX **TICKET FOR** : SIMPSON/DANIELLEAMMA PSGR 01/01
NEW FARE: GBP 873.00 EQUIV: MWK 544790
TX1: 18441 XP TX2: TX3: TX4:
EXCH TICKET: TICKET NUMBER THRU TICKET NUMBER NO. CPNS
 07194281956551 02
COUPONS FOR TKT1: ..34 TKT2: TKT3: TKT4:
PD TAXES 1: 11812 LD 2: 1969 YZ 3: 51796 GB 4: 24806 UB
PD TAXES 5: 124809 YR 6: 7: 8:
TTL VALUE: MWK544790 BSR: ORIG FOP: S.....
ORIG ISSUE: TICKET NUMBER ORG/DES CITY DATE IATA CODE
 LON/LON BLZ 16MAR13 6120012