

## Example where FQP assistant should be used in combination with TCP

Reissue after departure in new PNR (original PNR is past date and cannot be used) – manual mask – option 4

### Original ticket:

TKT: 220 5046 877823 NAME: KUDLACEK/JOSEF MR  
ISSUED: 20JUL22 FOP:CASH  
PSEUDO: 5C0L PLATING CARRIER: LH ISO: CZ IATA: 15200054  
USE CR FLT CLS DATE BRDOFF TIME ST F/B FARE CPN  
USED LH 1689 B 17AUG PRGMUC 0840 OK BRCB2 1  
1PC  
USED LH 434 B 21AUG MUCORD 1540 OK BRCB2 2  
1PC  
OPEN LH 435 L 30NOV ORDMUC 2125 OK LRCT8 3  
NVB23AUG 1PC  
OPEN LH 1692 L 01DEC MUCPRG 1510 OK LRCT8 4  
NVB23AUG 1PC  
FARE CZK 22526 TAX 659CZ TAX 823RA TAX 7157XT  
TOTAL CZK 31165  
FARE RESTRICTION MAY APPLY

PRG LH X/MUC LH CHI 693.54 LH X/MUC LH PRG 282.24 N  
UC975.78END ROE23.084994 XT 136AY954US96XA170XY148Y  
C466YR5078YQ109XF ORD4.5  
RLOC 1G 23MY4S 1A VIEO84

### New PNR without original ticket:

2BHCVJ/37 BRQNH N347373 AG 15200054 22AUG  
1.1KUDLACEK/JOSEF MR  
1. OS 66 L 16OCT ORDVIE HK1 1620 #0820 O\* E SU 1  
2. OS 705 L 17OCT VIEPRG HK1 0945 1035 O\* E MO 1

### Fare display:

PRG-CHI WED-17AUG22 LH  
>FDPRGCHI17AUG.T20JUL22-L/LH  
MPM 5461 AT  
\*\*ADDITIONAL TAXES/FEEES MAY APPLY\*\*  
PUBLIC FARES HISTORY  
CX FARE FARE C AP MIN/ SEASONS..... MR GI DT  
CZK BASIS MAX  
1 LH 6781R LMPT8LGT L + 6/12M R AT  
BN: ECONOMY LIGHT TIER: \*:BF0001  
2 LH 9901R LNCT8 L + 6/12M R AT  
BN: ECONOMY SAVER TIER: \*:BF0002  
3 LH 13031R LRCT8 L + 6/12M R AT  
BN: ECONOMY BASE TIER: \*:BF0003

### Fare RULE - Category 16:

CHANGES  
ANY TIME  
CHANGES PERMITTED.

NOTE -  
REISSUE/REVALIDATION/EXCHANGE PERMITTED.  
EXCEPT TO -LGT/-BV/-LQ TYPE FARE.

**Procedure in TCP:**

2BHCVJ created at 22 Aug 2022

HOME

### Reservation

PASSENGERS		SEGMENTS	
1	KJ Kudlacek Josef MR ADT	1	ORD → VIE 16OCT 16:20 → 17OCT 08:20 L OS66 HK
		2	VIE → PRG 17OCT 09:45 → 17OCT 10:35 L OS705 HK

EDIT

### Tickets

+ LOAD TICKET BY NUMBER

### Reservation

PASSENGERS		SEGMENTS	
1	KJ Kudlacek Josef MR ADT	1	ORD → VIE 16OCT 16:20 → 17OCT 08:20 L OS66 HK
		2	VIE → PRG 17OCT 09:45 → 17OCT 10:35 L OS705 HK

#### Load ticket by number

Please enter ticket number below.

Ticket number  
2205046877823

CANCEL LOAD

As the original ticket is not included in new PNR, the ticket must be loaded there first.

### Reservation

#### PASSENGERS

1	KJ	Kudlacek Josef	MR ADT
---	----	----------------	--------

#### SEGMENTS

1	✈️	ORD → VIE	18.08.22
2	✈️	VIE → PRG	17.08.22

#### Load ticket by number

Please confirm ticket number entered.

220 50468 77823

KJ	Kudlacek Josef	MR
✈️	17 AUG 2022	<span style="color: green;">OPEN</span>
PRG → MUC	ORD → MUC	MUC → PRG
MUC → ORD		

CANCEL
ADD

### Tickets

### Tickets

[+ LOAD TICKET BY NUMBER](#)

220 50468 77823 i

KJ	Kudlacek Josef	<b>Ticket information and actions</b>
✈️	17 AUG 2022	<span style="color: green;">OPEN</span>
PRG → MUC	ORD → MUC	MUC → PRG
MUC → ORD		

KJ	Kudlacek Josef	MR																										
<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Segments</th> <th>FB</th> <th>BG</th> <th>NVB</th> <th>NVA</th> </tr> </thead> <tbody> <tr> <td>1 PRG → MUC</td> <td>BROB2</td> <td>1PC</td> <td>-</td> <td>-</td> </tr> <tr> <td>2 MUC → ORD</td> <td>BROB2</td> <td>1PC</td> <td>-</td> <td>-</td> </tr> <tr> <td>3 ORD → MUC</td> <td>LRCT8</td> <td>1PC</td> <td>23AUG22</td> <td>-</td> </tr> <tr> <td>4 MUC → PRG</td> <td>LRCT8</td> <td>1PC</td> <td>23AUG22</td> <td>-</td> </tr> </tbody> </table>			Segments	FB	BG	NVB	NVA	1 PRG → MUC	BROB2	1PC	-	-	2 MUC → ORD	BROB2	1PC	-	-	3 ORD → MUC	LRCT8	1PC	23AUG22	-	4 MUC → PRG	LRCT8	1PC	23AUG22	-	<p><b>Fare construction</b></p> <p>PRG LH X/MUC LH CHI 693.54 LH X/MUC LH PRG 282.24 NUC975.78</p> <p><b>Endorsement</b></p> <p>FARE RESTRICTION MAY APPLY</p> <p><b>Taxes</b></p> <p>CZ CZK 659 RA CZK 823 AY CZK 136 US CZK 954 XA CZK 96            XY CZK 170 YC CZK 148 YR CZK 466 YQ CZK 5078            XF CZK 109 = (ORD USD4.5)</p> <p><b>Modifiers</b></p> <p>IT: NO            COMMISSION: 0%            PLATING CARRIER: LH</p> <p>BT: NO            TOUR CODE: NONE            FORM OF PAYMENT: CASH</p>
Segments	FB	BG	NVB	NVA																								
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<span>EXCHANGE</span> <span>REFUND</span> <span>VOID <sup>?</sup></span>			CLOSE																									

It is not possible to use "Exchange using new fare quote" option because **there is no history related to flown segments in this PNR** (new PNR created) and therefore FQ.T20JUL22 cannot be used → you will received either Fare calculation for OW Fare CHI-PRG or NO VALID FARES. Therefore, new Fare calculation for the whole journey from the origin must be required using FQP assistant.

FQP command


**FQP PRG17AUG22+LH . B@BRCB2@X-MUC21AUG22+LH . B@BRCB2@ORD16OCT+OS . L@LRCT8@X-VIE17OCT+OS . L@LRCT8@PRG/CLH . T20JUL22**

Itinerary details

No	Origin	Destination	Carrier	Class	Date	Stopover	Break	Fare Basis
1	PRG	MUC	LH	B	17AUG22	X		BRCB2
2	MUC	ORD	LH	B	21AUG22			BRCB2
3	ORD	VIE	OS	L	16OCT	X		LRCT8
4	VIE	PRG	OS	L	17OCT			LRCT8

Get FQP

Send FQP

About FQP 

Copy All

Clear

Exit

Fare options

Point of Sale/TKT	PTC - Discount Code	Validating Carrier	Ticketing Date	Account Code	Private Fares Only	Published Fares Only
		LH	20JUL22		<input type="checkbox"/>	<input type="checkbox"/>

\* 01 BRCB2+LRC+

```

>FQP PRG17AUG22+LH.B@BRCB2@X-MUC21AUG22+LH.B@BRCB2@ORD16OCT+OS.L@
LRCT8@X-VIE17OCT+OS.L@LRCT8@PRG/CLH.T20JUL22
*          FARE  (CZK)  *   PSGR DESC      *   TAX INFO
01 BRCB2+LRC+      30932      ADT              INCL TAX

PRG LH X/MUC LH CHI 693.54BRCB2 OS X/VIE OS PRG 282.24LRCT8 NUC9
75.78END ROE23.084994
FARE  CZK          22526  EQU                      0
TAX   CZK          659CZ          422RA          136AY          954US
          96XA          109XF          170XY          148YC
          211AT          264ZY          466YR          4771YQ
TOTAL CZK          30932

PRG
XMUC BRCB2      ADT              B          1PC
ORD BRCB2      ADT              B          1PC
XVIE LRCT8     ADT  NVB27AUG     L          1PC
PRG LRCT8     ADT  NVB27AUG     L          1PC
US PFC: ORD4.5
HISTORICAL QUOTE - PAST TRAVEL DATE
E FARE RESTRICTION MAY APPLY
03 NVB27AUG
04 NVB27AUG
LAST DATE TO PURCHASE TICKET: 17AUG22
FARE HAS A PLATING CARRIER RESTRICTION
E-TKT REQUIRED
>

```

Close Copy Print





Manual mask should be used and new Fare calculation displayed by FQP Assistant must be entered manually.

### Ticket for exchange

TICKET 220 50468 77823

General

Coupons

1  PRG → MUC  17AUG 08:40  LH1689 

### Select exchange option

EXCHANGE OPTION

- Exchange using new fare quote
- Exchange using stored fare quote
- Involuntary changes
- Manual mask

# Select additional options

### SEGMENTS

<input checked="" type="checkbox"/>	1		ORD → VIE	L	Fare basis	NVB	BG	No stop	ADD DETAILS
			16OCT 16:20 → 17OCT 08:20	OS66	LRCT8	23AUG22	NVA	1PC	
<input checked="" type="checkbox"/>	2		VIE → PRG	L	Fare basis	NVB	BG	No stop	ADD DETAILS
			17OCT 09:45 → 17OCT 10:35	OS705	LRCT8	23AUG22	NVA	1PC	

[DESELECT ALL](#)

### PASSENGERS

<input checked="" type="radio"/>	1		Kudlacek Josef	Title	PTC
				MR	ADT

### CALCULATION DETAILS

Fare		Equiv		ROE
CUR	Amount	CUR	Amount	Amount
CZK	22526			23.084994

Carrier	Fare construction
LH	PRG LH X/MUC LH CHI 693.54 OS X/VIE OS PRG 282.24 NUC975.78

### FARE QUOTE TAXES

Type	CUR	Amount		Type	CUR	Amount	
1 CZ	CZK	659	✗	2 RA	CZK	422	✗
3 AY	CZK	136	✗	4 US	CZK	954	✗
5 XA	CZK	96	✗	6 XY	CZK	170	✗
7 YC	CZK	148	✗	8 YR	CZK	466	✗
9 YQ	CZK	4771	✗	10 XF	CZK	109	✗
11 AT	CZK	211	✗	12 ZY	CZK	264	✗

[ADD](#)

### FARE QUOTE PFC BREAKDOWN

ARPT	CUR	Amount	
1 ORD	USD	4.5	✗

[ADD](#)

## Passenger

Passenger

**KJ** Kudlacek  
Josef MR

Segments	FB	BG	NVB	NVA
① PRG → MUC	BRCB2	1PC	-	-
② MUC → ORD	BRCB2	1PC	-	-
③ ORD → MUC	LRCT8	1PC	23AUG22	-
④ MUC → PRG	LRCT8	1PC	23AUG22	-

Fare	Equiv	Total
CZK 22 526	Unavailable	CZK 31 165

### Details

Fare construction

PRG LH X/MUC LH CHI 693.54 LH X/MUC LH PRG  
282.24 NUC975.78

Endorsement

FARE RESTRICTION MAY APPLY

Taxes

CZ CZK 659 RA CZK 823 AY CZK 136 US CZK 954 XA CZK 96  
XY CZK 170 YC CZK 148 YR CZK 466 YQ CZK 5078  
XF CZK 109= (ORD USD4.5)

Modifiers

IT: NO BT: NO  
COMMISSION: 0% TOUR CODE: NONE  
PLATING CARRIER: LH FORM OF PAYMENT: CASH

**KJ** Kudlacek  
Josef MR  
ADT

Segments	FB	BG	NVB	NVA
① ORD → VIE	LRCT8	1PC	23AUG22	-
② VIE → PRG	LRCT8	1PC	23AUG22	-

Fare	Equiv	Total
CZK 22 526	Unavailable	CZK 30 932

### Details

Fare construction

PRG LH X/MUC LH CHI 693.54 OS X/VIE OS PRG  
282.24 NUC975.78

Taxes

CZ CZK 659 RA CZK 422 AY CZK 136 US CZK 954 XA CZK 96  
XY CZK 170 YC CZK 148 YR CZK 466 YQ CZK 4771  
XF CZK 109= (ORD USD4.5) AT CZK 211 ZY CZK 264

Modifiers

IT: NO BT: NO  
COMMISSION: 0% TOUR CODE: NONE  
PLATING CARRIER: LH FORM OF PAYMENT: CASH

# Additional options

## PENALTY

Choose penalty type

- No penalty       EMD  
 Tax                       To the fare

## COMMISSION

Choose commission type

- Percents       Amount       GDS automatic

Enter value

Value  
0 \_\_\_\_\_ %

## OTHER OPTIONS

IT/BT options

- None       IT       BT

Endorsement  
\_\_\_\_\_

Tour Code \_\_\_\_\_ |  I don't want to use tour code



## COMPARISON TABLE

### Taxes

	Ticket	Fare quote	Collect ADC	Do refund	ADC	Refund	
CZ	OZK 659	OZK 659	<input type="checkbox"/>	<input type="checkbox"/>	OZK 0	OZK 0	
RA	OZK 823	OZK 422	<input type="checkbox"/>	<input checked="" type="checkbox"/>	OZK 0	OZK 0	
AY	OZK 136	OZK 136	<input type="checkbox"/>	<input type="checkbox"/>	OZK 0	OZK 0	
US	OZK 954	OZK 954	<input type="checkbox"/>	<input type="checkbox"/>	OZK 0	OZK 0	
XA	OZK 96	OZK 96	<input type="checkbox"/>	<input type="checkbox"/>	OZK 0	OZK 0	
XY	OZK 170	OZK 170	<input type="checkbox"/>	<input type="checkbox"/>	OZK 0	OZK 0	
YC	OZK 148	OZK 148	<input type="checkbox"/>	<input type="checkbox"/>	OZK 0	OZK 0	
YR	OZK 466	OZK 466	<input type="checkbox"/>	<input type="checkbox"/>	OZK 0	OZK 0	
YQ	OZK 5 078	OZK 4 771	<input type="checkbox"/>	<input checked="" type="checkbox"/>	OZK 0	OZK 0	
XF	OZK 109	OZK 109	<input type="checkbox"/>	<input type="checkbox"/>	OZK 0	OZK 0	
AT	OZK 0	OZK 211	<input checked="" type="checkbox"/>	<input type="checkbox"/>	OZK 211	OZK 0	
ZY	OZK 0	OZK 264	<input checked="" type="checkbox"/>	<input type="checkbox"/>	OZK 264	OZK 0	

### Fare

	Ticket	Fare quote	Collect ADC	Do refund	ADC	Refund
Fare	OZK 22 526	OZK 22 526	<input type="checkbox"/>	<input type="checkbox"/>	OZK 0	OZK 0

### Total

	ADC	Refund
Taxes	OZK 475	OZK 0
Fare	OZK 0	OZK 0
<b>Ticket Additional collection (ADC) / Refundable balance</b>	<b>OZK 475</b>	<b>OZK 0</b>

## COMPARISON TABLE

### Taxes

	Ticket	Fare quote	Collect ADC	Do refund	ADC	Refund	
CZ	OZK 659	OZK 659	<input type="checkbox"/>	<input type="checkbox"/>	OZK 0	OZK 0	
RA	OZK 823	OZK 422	<input type="checkbox"/>	<input checked="" type="checkbox"/>	OZK 0	OZK 401	
AY	OZK 136	OZK 136	<input type="checkbox"/>	<input type="checkbox"/>	OZK 0	OZK 0	
US	OZK 954	OZK 954	<input type="checkbox"/>	<input type="checkbox"/>	OZK 0	OZK 0	
XA	OZK 96	OZK 96	<input type="checkbox"/>	<input type="checkbox"/>	OZK 0	OZK 0	
XY	OZK 170	OZK 170	<input type="checkbox"/>	<input type="checkbox"/>	OZK 0	OZK 0	
YC	OZK 148	OZK 148	<input type="checkbox"/>	<input type="checkbox"/>	OZK 0	OZK 0	
YR	OZK 466	OZK 466	<input type="checkbox"/>	<input type="checkbox"/>	OZK 0	OZK 0	
YQ	OZK 5 078	OZK 4 771	<input type="checkbox"/>	<input type="checkbox"/>	OZK 0	OZK 0	
XF	OZK 109	OZK 109	<input type="checkbox"/>	<input type="checkbox"/>	OZK 0	OZK 0	
AT	OZK 0	OZK 211	<input checked="" type="checkbox"/>	<input type="checkbox"/>	OZK 211	OZK 0	
ZY	OZK 0	OZK 264	<input checked="" type="checkbox"/>	<input type="checkbox"/>	OZK 264	OZK 0	

### Fare

	Ticket	Fare quote	Collect ADC	Do refund	ADC	Refund
Fare	OZK 22 526	OZK 22 526	<input type="checkbox"/>	<input type="checkbox"/>	OZK 0	OZK 0

### Total

	ADC	Refund
Taxes	OZK 475	OZK 401
Fare	OZK 0	OZK 0
<b>Ticket Additional collection (ADC) / Refundable balance</b>	<b>OZK 475</b>	<b>OZK 401</b>

You can refund a part of RA tax, because return travel is via VIE and Austrian taxes AT and ZY must be collected.

### TICKET PFC BREAKDOWN

	ARPT	CUR	Amount	
1	ORD	USD	4.5	

[ADD](#)

## Payment and copy options

### FORM OF PAYMENT FOR ADDITIONAL COLLECTION

List of payment methods

		CUR	Amount	
1	Cash	CZK	475	

[+ ADD FORM OF PAYMENT](#)

Required amount	Total
CZK 475	CZK 475

## Required confirmation

### LAST PREPARATIONS

I have checked category 16 and appropriate fare rules

[STORE THE FARE >](#)

# Ticket exchange in 2BHCVJ

< 2BHCVJ

## Ready For Exchange

We have successfully updated filed fares and stored them.  
You can select documents to issue now or go back to PNR to issue them later

## Stored ticketing masks

FARE QUOTE 1

KJ Kudlacek MR  
Josef ADT

ORD → VIE VIE → PRG

Documents to be issued

Ticket  Refund EMD

STORE

ISSUE >

In this case new ticket is not issued immediately but the masks are stored in PNR.

### **Filed Fare mask stored in PNR - EMD for refundable balance will be issued and must be refunded afterwards:**

```
FB1 - S1-2 CL 22AUG22 WS/AG
P1 KUDLACEK/JOSEF MR ADT B CZK 23001
PRG LH X/MUC LH CHI 693.54 OS X/VIE OS PRG 282.24 NUC975.78END
ROE23.084994
FARE CZK22526 TAX 211AT TAX 264ZY TOT CZK23001
***ADDITIONAL FEES MAY APPLY*SEE>FO1
S1 FB-LRCT8 B-1PC NB-23AUG
S2 FB-LRCT8 B-1PC NB-23AUG
T P01/S1-2/Z0/FEX2205046877823*EMDRB/CLH
```

### **Exchange masks stored:**

```
>*EX **TICKET FOR** KUDLACEK/JOSEF MR PSGR 01/01
NEW FARE: CZK 22526 EQUIV:.....
TX1: 211AT TX2: 264ZY TX3: 0 TX4: 0

*EXCH TICKET*: TICKET NUMBER THRU TICKET NUMBER NO. CPNS
22050468778236 . 02
COUPONS FOR TKT1: ..34 TKT2: .... TKT3: .... TKT4: ....
TTL VALUE: CZK22927.... BSR: ..... ORIG FOP: S.....
*ORIG ISSUE*: TICKET NUMBER ORG/DES CITY DATE IATA CODE
..... PRG/PRG PRG 20JUL22 1520005
```

>\*TP \*\*TICKET FOR\*\* : KUDLACEK/JOSEF MR PSGR 01/01

NEW FARE: CZK 22526 EQUIV:.....

TX1: 211AT TX2: 264ZY TX3: 0 TX4: 0

PAID TAXES

T1 · 659 ·CZ T2 · 422 ·RA T3 · 136 ·AY T4 · 954 ·US

T5 · 96 ·XA T6 · 170 ·XY T7 · 148 ·YC T8 · 466 ·YR

T9 · 5078 ·YQ T10 · 109 ·XF T11 ..... .. T12 ..... ..

T13 ..... .. T14 ..... .. T15 ..... .. T16 ..... ..

T17 ..... .. T18 ..... .. T19 ..... .. T20 ..... ..

U.S. PSGR FACILITY CHARGES

APT1 ·ORD· 450 APT2 ..... APT3 ..... APT4 .....

>\*MR TOTAL AMOUNT RECEIVABLE 475CZK

/F S\$475.....

/F .....

/F .....